



New Utility Billing System and Bill Design

On May 22, 2022, Ogden City will change to a new utility billing system as part of our city-wide integrated software system replacement. As part of this strategic change, the billing system will be replaced with a more robust system appropriate for a city of our size. It will also allow us to automate many manual processes, reduce paper, and become more efficient with our limited resources. Please read our [Frequently Asked Questions](#) for details.

The change to a new billing system coincides with the introduction of a new utility bill layout and design. Overall, the new bill has the same information, in addition to other items to simplify presentation and increase transparency.

Along with the new design, account numbers will be changing, and every customer will be assigned their own unique Customer ID. Customers will not need to change any information at their banking institution, as we plan on accepting automatic payments even if the old account number is being used. However, to make an online payment or use the automated phone pay system, you will need to use your new Account Number and Customer ID.

Below is a sample of the new bill, with some of the changes highlighted.

Ogden City Utilities Garbage and Sewer: (801) 629-8271
133 W 29th St. Water and Billing Inquiries: (801) 629-8321
Ogden, UT 84401 Drop Box available at 133 W 29th St Pay online at <http://utilitypay.ogdencity.com> Pay by phone: (801) 629-8325

OFFICE HOURS
Monday - Friday (except holidays)
8:00 a.m. - 5:00 p.m.
Please keep this portion for your records.

BILL NUMBER
200011
BILL DATE
04/20/2021

Account Information:
ACCOUNT # 308645 CUSTOMER # 70027086 CUSTOMER NAME SHEKARFOROOSH, VAHED SERVICE LOCATION 1258 N WASHINGTON BLVD

DESCRIPTION	METER SIZE	PREVIOUS READ DATE	CURRENT READ DATE	USAGE/ UNITS	UOM	CHARGE AMOUNT	TOTAL CHARGES
WATER	3/4 INCH METER	03/27/2021	04/13/2021				\$25.56
Base Rate						\$13.29	
TIER 1 (0.001900)				6000	GAL	\$11.40	
TIER 2 (0.002910)				300	GAL	\$0.87	
SEWER							\$9.64
STORM WATER							\$19.97
CENTRAL WEBER SEWER							\$9.80

Water Use and meter read dates

Announcement messages: TEST MESSAGE 1 TEST MESSAGE 2 TEST MESSAGE 3 TEST MESSAGE 4

Water usage chart

Water Consumption History (in Gallons)

Date	Consumption (Gallons)
04/20	~22000
05/20	~35000
06/20	~26000
07/20	~32000
08/20	~24000
09/20	~35000
10/20	~10000
11/20	~10000
12/20	~15000
01/21	~8000
02/21	~8000

Prior Balance - Due Immediately	\$108.60
Current Balance - Due 05/14/2021	\$64.97
Adjustments	\$0.00
Discount	\$0.00
Late Fee	\$0.00
Less Payments Received	\$0.00
Total Amount Due	\$173.57
Budget Balance:	

Total Amount Due

Due Date and Total Amount Due

Due Date: 05/14/2021 **Total Due:** \$173.57

Service Location: 1258 N WASHINGTON BLVD

Bill Number: 200011

Account #: 308645

Due Date: 05/14/2021

Total Due: \$173.57

LB 410480
Ogden City Utilities
PO Box 35147
WA 98124-5147

SHEKARFOROOSH, VAHED
C/O P.J. UNITED INC 2368
2300 RESOURCE DR
BIRMINGHAM, AL 35242-2908

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